

# Aer Lingus Cancellation and Refund Policy



Traveling Via Aer Lingus flight and need to cancel your tickets due to a change of plans? Well, that's a simple process where all you need to do is contact the officials through a phone call or simply just follow the online cancellation procedure. However, many other things are there that you need to keep in mind, like terms and conditions, additional charges, refunds, and many others. Without this pre-known information, it will be difficult for the passenger to initiate their [Aer Lingus Ticket Cancellation](#). Thus here we are going to provide all the information related to Aer Lingus Cancellation Policy. Read the article further to know how you can cancel flight Aer Lingus Tickets.

## Aer Lingus Cancellation Policy for the Flights Within Europe

Passengers traveling Via Aer Lingus flights and needing to cancel their tickets can refer below. The refund while cancellation will be based on the fares they have made.

- For the Saver and Plus Economy Fares, there will be no refund. Also, any change fee, seat fee, or baggage paid by the passenger within Saver and Plus Economy fares will be non-refundable also.
- For the Advantage and Aerspace under the Economy Fares, passengers can request for a full refund voucher on the condition that the refund has been requested within two hours before the departure time.

- Any change fee, seat fee, or baggage fee paid for within Advantage or Aerspace class of Economy fares will also be refundable.

## **Aer Lingus Cancellation Policy for Transatlantic Flights**

Passengers traveling to/from the USA, Canada, or the Caribbean can request for a full refund on the condition that the refund has been made within 24 hours of booking and the booking time does not fall in the time-space of one week before the flight departure time. However, these refunds are applicable to specific fares. **Aer Lingus Flight cancellation policy** for different Fares has been discussed below:

## **Aer Lingus Refund Policy for Economic Fares**

- For the Saver and the Smart class under the Economy fares, there will be no refund on the original fares. However smart fare passengers can ask for a voucher refund on the condition that it has been made two hours before flight departure time.
- Also, any payment made in lieu of a change fee, seat fee, or baggage fee will also be non-refundable. Passengers can however, apply for the government tax refund in case of flight cancellation.
- Economy Passengers within the Flex fares can ask for a voucher refund, while any change fee, seat, or baggage fee will be non-refundable.
- Apart from that, in case the passenger has originally booked for any non-refundable flight and then changed/upgraded it, then only the difference from the original fares will be refundable.

## **Cancellation Policy for Business Fares**

- All the passengers who have made their flight reservation under the business fares will be eligible for a voucher refund that has been requested at least 2 hours before the flight departure. All other charges, like Change fees and seat or baggage fees, are refundable.
- In case any passenger has upgraded their booking to business fares, then only the difference will be refunded.
- In case any passengers have requested a cash refund, then a 15% fee will be deducted.

## **Aer Lingus Refund Policy for Business Flex Fares**

- Passengers with Business Flex fares are eligible for a full voucher or refund on the condition that the cancellation has been made at least before 2 hours of flight departure time.
- Additional charges like seat and baggage fees are refundable.
- For the passengers who have upgraded to Business Flex and the original fares are non-refundable then, only the difference will be refunded.

## **Aer Lingus Flight Cancellation Policy in Different Scenarios**

Although the Aer Lingus Flight Cancellation & refund are simple and crystal clear, sometimes, passengers are struck in different situations and do not know what to do. Thus some of the common scenarios and the **cancellation policy of Aer Lingus** in these situations are given below:

### **Can I ask for a refund If my flight is within less than 2 hours**

In case the passengers have made their cancellation within 2 hours of the flight departure time, then no fares will be refunded. However, you can claim for a Government Tax refund in case of flight cancellation. Thus it is advisable that passengers should let the airline official know that they do not wish to travel or cancel flight Aer Lingus tickets.

### **I had booked my flight ticket through a third party. How can I cancel them?**

In case any passengers have made their booking through a third party or any online agents, then they need to connect with them to initiate your cancellation or any modification you need to make to their flight tickets.

### **How do I Cancel Flight Aer Lingus in case of a Duplicate Booking?**

In case of Duplicate Booking, you need to request a refund within 24 hours. In case the official finds any two bookings with identical names and exact same details, then the last one will be deleted.

## **Aer Lingus Cancellation Policy in Case of Bereavement**

In the situation of the death of any immediate family member, then you need to connect with the official at Aer Lingus, after which you can claim a full refund in any form i.e. Voucher or Cash.

However, there will be a requirement for proper documents that will authenticate your situation, which means in case of bereavement, it will be the death certificate.

## **Aer Lingus Flight Cancellation Policy in Case of Illness**

In the case of any illness of the passenger or any immediate family member, a full refund can be claimed on the condition that the ticket should be completely unused. In the non-refundable tickets, the credit will be offered to the passenger on the non-refundable portion. Passengers, however, need to show the required documents like medical certificates and other related papers.

In case you have utilized a part of your booking, then there will be no refund. Only the remaining part's validity will be extended until you get fit. The validity period cannot be extended for more than three months.

## **How Can I Cancel My Aer Lingus Flights Ticket?**

Different options are available for passengers who wish to **cancel their Aer Lingus flight tickets** which can be through. They can cancel their flight tickets either through a phone call, from the official website or through the mobile app. Based on their convenience, they can choose the suitable option to proceed with their cancellation. The process for Aer Lingus Ticket Cancellation for various modes is listed below:

### **Cancel your Aer Lingus through a Phone Call**

- Dial the official Helpline number of Aer Lingus Airlines.
- There you need to provide your flight ticket details and verify your Identity in order to proceed with the cancellation.
- Once your details have been verified, then your ticket will be canceled. Based on the fares, your amount will be refunded to your bank account, or the voucher will be added. The voucher option can be utilized in case of future bookings.

### **Cancel your Aer Lingus ticket Online**

- You need to visit the official website of Aer Lingus.
- There you can either download the Refund form or just fill it out online and submit it.
- Now, your details will be verified. After which, the refunded amount or the voucher will be credited to you within the given time.

## Aer Lingus 24-Hour Cancellation and Refund Policy

The Aer Lingus 24-Hour cancellation policy is applicable to the refund request within 24 hours of flight bookings. Passengers traveling to/from the United States are applicable under the [24-hour Cancellation Policy of Aer Lingus](#) if you have initiated your refund request within 24 hours, which means that your refund form needs to be submitted within 24 hours of the booking.

### Aer Lingus Flight Compensation

**In case the flight has been canceled or delayed, the passengers are eligible for compensation. They will be offered the following choices:**

- A full cost of reimbursement on the price that it has been bought. Or, on the part of the journey that has not been made.
- Re-routing to your final destination at the earliest opportunity. Or, at a later date according to the passenger's convenience (based on the availability of seats). In case the rerouted flight is after a period of more than one day, then the passengers will be offered hotel accommodation along with travel facilities from accommodation to the airport.

**Apart from that, passengers will be offered meals and refreshments in relation to the waiting time. Also, they can make two telephone calls or send two emails to the concerned person. However, various amenities like meals, accommodation, and others are not applicable under the following conditions:**

- Passengers have the knowledge of the cancellation at least two weeks before the scheduled departure time.
- In case the passengers are informed between a time period of two weeks to seven. Then, re-routing is offered to allow the passengers to depart no more than 2 hours before the scheduled time. Or, 4 hours after the scheduled arrival.
- The cancellation is made due to some external circumstances.

### Wrapping it up

In the discussion above, we have listed all the information regarding Aer Lingus Flight Cancellation policy. Based on this information, you can make further changes to your already booked Aer Lingus Flight ticket. However, if you need any further support, you can [connect with us](#) through the number given below. Also, you can use the live chat option to connect with us instantly and get any information regarding Aer Lingus Airlines.